

Integrated Youth Support Services Quality Mark

The National Youth Agency is working with four local authorities to pilot and develop its new quality and integration tool for Integrated Youth Support Services. The IYSS Quality Mark streamlines the 13 current Quality Mark standards. It includes new areas:

- young people's learning and achievement
- recording and accrediting young people's learning and progress
- quality of practice and service delivery.

Standards are split over three areas – policy and strategy, people and partnership and resources.

Benefits

- The tool and standards assist integration between those making up local integrated youth support service teams.
- Up to the minute – will be available in spring 2010.
- The IYSS mark will provide a set of relevant quality indicators against which to benchmark current practice; a useful tool to structure evidence for forthcoming service inspections.

“Working with the National Youth Agency on the standards helped us explore ways in which Integrated Youth Support and Development Services might develop and how our existing Quality Assurance measures could be extended across our growing service. Valuable lessons were learnt.”

Bill Hicks,
Quality and Youth Arts Manager,
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