

# Young Peoples Questionnaire

Please tell us what you think of this service

Your Age

Gender

Ethnicity

Date

Male / Female

e.g. Black British / White British / Indian

**If you don't know or can't say please leave blank.**

	Question:	Yes	No
1.5	Was getting here easy for you today?		
1.5	Was finding and getting into this service easy today?		
1.5	Was the time when you used the service easy for you?		
1.5	Is there any information on display to say that you can come with a friend and without a parent or carer.		
1.7	Do you think the service is easily accessible for young people with a disability (physical or learning)?		
1.7	Were you asked if you needed any extra help or support to access or use the service?		
1.7	If you needed some extra help or support, were they able to provide it?		
3.1	Was confidentiality explained to you including any reasons when someone else may need to know?		
3.3	Do you feel okay to ask questions about treatment or advice if your not sure or don't understand?		
3.3	Did you see a poster about confidentiality on display?		
4.1	Did you think the service was safe and suitable for young people?		
4.1	Did you find the staff welcoming and friendly?		
4.1	Once you were in the service could you speak to the worker, receptionist or person behind the counter and not be heard by other people?		

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	Question:	Yes	No
7.2	Do you know how to make a comment, complaint or suggestion about this service?		
7.2	Is feedback about young peoples involvement on display?		
1.8	Is any information on display about other issues e.g religion, sexuality, mental health?		
1.4	If you asked about pregnancy options, abortion, sexual health or contraception, did the staff member try to make you feel comfortable, relaxed and not embarrassed?		
1.3	Was information on display about other local health services?		

Would you be happy to use the service again? YES / NO

Please tell us why...

Would you encourage your friends to use the service? YES / NO

Please tell us why...

Overall, how did you feel about your experience of using the service?

(Rate on scale of 1 to 5, with 5 as excellent)

5                      4                      3                      2                      1

Please add any other comments here: