



Leicestershire County and Rutland  
Community Health Services

# Hear By Right in Community Health Services

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connexions

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# Session Plan

- Beginnings
- Table activity – Time Line
- First steps
- Table Activity – Opportunities for Involvement
- Emerging to Established
- Lessons Learnt
- Future Work?



# Beginnings

- CT Commitment
- Service Specification
  - Consultation – participation
- LA support and introductions
  - Resources?
  - Volume of work



# First steps

- Partnership
- Communications – engaging teams, profile culture change
- Audit
- Research Projects – SCN perception, Young people and Breast Feeding
- Staff Development
- Champions role
- Groups and sub groups



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## Exercise – Time Line



# Emerging $\Rightarrow$ Established

- HR
  - Policy, recruitment, induction, JD (generic and specific), KSF.
- Participation Strategy and shared value statement
- Expansion to ‘adult’ services
- Information design – web development, leaflets
- YWC improvement plans
  - Young inspectors



## Exercise – Opportunities for Participation

Discuss opportunities in your organisation to introduce the involvement of CYP.  
Feedback top 2 opportunities.



# Lessons Learnt

- Ignorance to enlightenment
- Staff Development
- Recognition of current evidence
- Small scale beginning
- Examples of good practice
- Communications team involvement
- Mix of practical work/outcomes and strategy/benchmarking
- Senior Management Commitment
- Resourcing and CQUIN
- Missed opportunities...



# Future Work?

- Emerging to Established
- HCP involvement in Multiagency Development
- Young people network
- YP involvement in audit
- Improved systems for capturing evidence of activity
- Increasing engagement in 'adult' services
- Commissioner, provider(s) and specialist partnership



# Thankyou

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